



Library and Information Association of New Zealand  
Te Rau Herenga O Aotearoa

## LIANZA

### COVID 19 meeting

March 23, 2020

Thank you to all the people who joined the first LIANZA COVID-19 online meeting. There were over 20 people from public, special, tertiary, prison and other libraries.

These notes are from the discussion and are not intended to be taken as direct advice. However, the ideas shared may help in your library planning and approach.

Please note that this discussion took place prior to the announcement of moving to Level 3 and 4.

## NOTES

### 1. Safe Book Handling

Advice was sought by LIANZA from Associate Professor Siouxsie Wiles

*Given the virus lasts for up to three days on surfaces, one strategy would be to put books into a three-day 'quarantine' between being put back into circulation. It's advisable to wipe down covers if that is possible too.*

<https://lianza.org.nz/covid-19-coronavirus-new-zealand-libraries/>

#### Comments:

Some libraries are now quarantining books for three days post-library closure and others are using five days for quarantine.

Be cautious about disinfecting books – since virus will not only be on cover but also on the pages.

### 2. Home deliveries

One public library is extending home deliveries to over 70's and people in self-isolation., using the extra staff capacity that has resulted from the physical library closure. The books will be delivered and do not need to be returned for a yet-to-be decided period of time.

### 3. Interloan

National Library has seen an increase in interloan requests today and will fulfil all requests with extended loan periods.

There were queries if other libraries are still operating interloan and if the database is up-to-date. Two libraries report that they have stopped interloan processing.

### 4. Holds process online

Are other libraries still operating holds for housebound people?

One library reports these will be part of home delivery with no hold fee.

### 5. Prison libraries

If physical books cannot be circulated in a high-risk prison population what are other alternatives ? Audio-books ? Live book readings ?



Library and Information Association of New Zealand  
Te Rau Herenga O Aotearoa

**6. Other library support to patrons**

Are other libraries looking to extend their call centre/library phone support to patrons?  
This could be used to provide phone support for people setting up Libby for first time.

**7. Supporting vulnerable communities**

What are other libraries doing to support people who depend on library wi-fi?  
Need to be careful that any library response is in-line with Government requirements for isolation and not to encourage people to congregate outside libraries to use wi-fi.  
Auckland Libraries are working with other agencies like City Mission and Lifewise.

**8. Spark Jump**

LIANZA is working with Laurence Zwimpfer, DIAA to get guidance on Spark Jump.

**9. Virtual Storytimes**

LIANZA is working with PANZ and CLNZ to see if an agreement on copyright can be made to enable NZ libraries to provide virtual storytimes for children during this time of library closures and family isolation. This has been achieved in Australia – a special [arrangement for library storytimes](#).

The LIANZA Standing Committee on Copyright will also prepare some guidance this week, so that libraries are not breaking copyright in their desire to support their communities. One suggestion to avoid the copyright issue is for libraries to approach their local authors to record readings of their own books. Many libraries will have existing relationships with author.

LIANZA has also approached NZ Society of Authors for advice and support.

**10. A wee silvery lining**

Libraries have a chance to think in a forward way, to share innovative responses and plant the seeds of change !

See <https://lianza.org.nz/covid-19-coronavirus-new-zealand-libraries/innovative-approaches/>

**11. Share resources**

Please send more questions, ideas and resources to LIANZA to share.

<https://lianza.org.nz/resources/free-pd/>

**12. #stopforacuppa**

Join us any weekday at 10.30am and 3.00pm

<https://www.facebook.com/LIANZA.NZ/photos/a.542775559091497/2899743303394699/?type=3&theater>

**13. LIANZA support**

<https://lianza.org.nz/covid-19-coronavirus-new-zealand-libraries/lianza-support-updates/>

This meeting will run every Monday at 2pm. Join us again !

Use this ZOOM link <https://zoom.us/j/694092043>