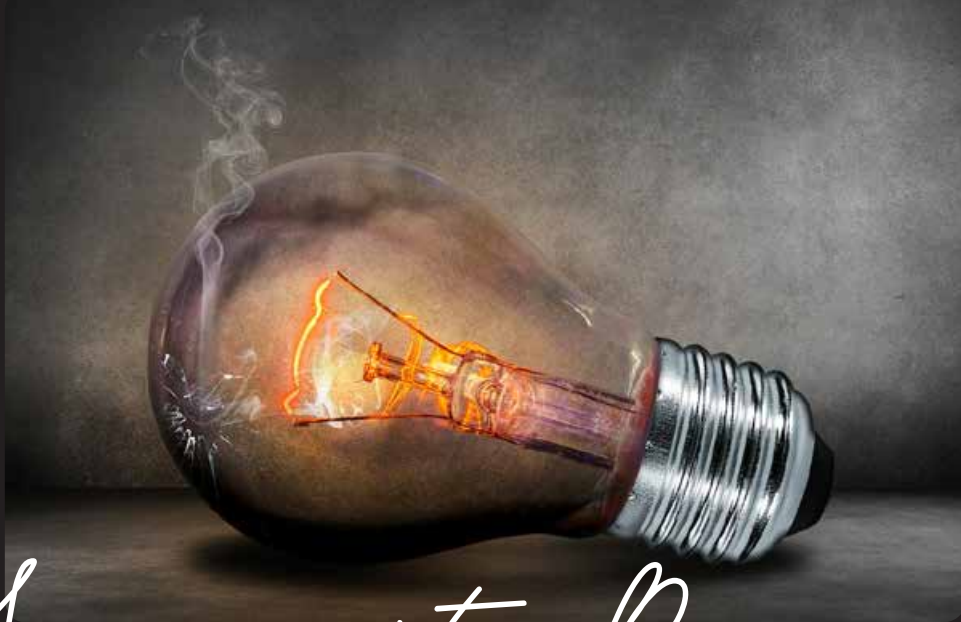


# FUTURE OF LIBRARIES 2015



## *Summit Report*

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# The Future

## EXECUTIVE SUMMARY

On July 31st 2015 the Library and Information Association of New Zealand Aotearoa and Te Rōpū Whakahau co-hosted Taking Libraries to 2025: The Future of Libraries Summit at the Michael Fowler Centre in Wellington.

Aimed at driving greater collaboration in the sector this future focused summit was looking for concrete actions to cement the integral role that libraries play in their communities, whether those communities are made up of academics, students, employees, or general public. We were both inspired and humbled by the overwhelming response to the day. 160 professionals from around New Zealand joined us in Wellington to debate, discuss, and brainstorm the future of our profession.

The financial investment by the sector in this project has been significant and we have a responsibility to ensure that investment is not squandered. We want to ensure we do justice to the incredible passion and energy that erupted during the day as we explored the possibilities of a transformational future.

The summit highlighted the fact that it is essential for the sector to plan, implement, monitor and evaluate changes to secure the future of the profession not solely for our own benefit, but for the public we serve. We left the summit inspired to tackle the priority issues we identified together. We look forward to continuing our work with you to ensure a solid library framework for New Zealanders.

This report then is the next step in an ongoing dialogue about that future. We've outlined clear responsibilities, and a proposed action plan, but this isn't set in stone.

The next step is hearing your thoughts – does this report reflect your vision of the future? Is this the direction you believe the Library and Information profession should be taking?

<http://lianza.recollect.co.nz/nodes/view/608>



# KEY DRIVERS

We all know how fast the Library and Information Sector is changing. Libraries are constantly reinventing themselves in order to keep up with technological advances –from scrolls to LPs, eBooks and now open access data platforms.

It was inspiring to see the focus of libraries. The one driver articulated at every table was the need to more fully engage with local communities to meet their needs. Libraries are still think tanks of course, but they are increasingly required to serve as community centres.

<http://lianza.recollect.co.nz/nodes/view/101>

## Technology

Unsurprisingly technology was a key feature of the discussions. We're currently in the information age and technology is moving faster than you can say 'tapedeck'. For libraries to maintain relevance, they need to lead the way in digital literacy.

### Key Points:

- Move to mobile - apps
- Move to digital content
- Expectation around personalisation of services
- Digitisation of resources
- Maintaining access
- Move from collecting to connecting
- Enormous amounts of information to curate
- Metadata skills critical

- Need to bridge the digital divide

<http://lianza.recollect.co.nz/nodes/view/102>

## Role of Library / Librarian

The role of the modern librarian is changing as fast as technology advances. As the needs of the customers change, librarians need to be flexible and adaptable. There are, however, some things that remain constant for the professional librarian: Librarians empower society. In the future, they'll continue to do so by bridging the digital divide by staying current with technological developments and helping communities navigate this new terrain.

### Key points:

- Provide advice about online use / privacy
- Support literacy
- Project management
- Re-design back-end
- Create digital literacy in the community
- Ongoing changing skills – do we have the right skillsets
- Curation
- Multiple ways of acting with information
- Metadata skills critical
- Diversity focussed
- Bridge the digital divide

<http://lianza.recollect.co.nz/nodes/view/103>





## Change/Transformation

Libraries are going further away from places of consumption of information to places of creativity. Libraries are social places where people can gather to learn new skills from librarians and from each other. This creative community hub offers members a space to spend time with others, experiment with the latest technologies (ie 3D Printers), and access a wider range of services and resources than ever before.

### Key points:

- Changing environment
- Growing diversity of community needs
- Changing skillset required of librarians
- Space as important as services
- Have to be flexible and agile
- Need to innovate / be on the forefront of development
- Ensure we are able to change and adapt to community needs

<http://lianza.recollect.co.nz/nodes/view/104>

## Supporting the community

The beauty of the library is that it is designed to be a welcoming space for all, regardless of sector.

### Key points:

- Meet growing diversity of user needs
- Social needs
- A sounding board
- Services and facilities not available at home
- Civic participation
- Inclusion in a community
- Contribute to development of individuals
- Providing choice (i.e. digital versus print)
- Providing equitable access – is this our role
- Greater engagement
- Expectation of seamless customer experience

- Equitable access
- Library as space
- Libraries as the 3rd space
- Safe warm meeting space
- Non-commercial space
- Need to constantly review use of space
- Market space, not market place
- Provide experiences (maker spaces etc)

<http://lianza.recollect.co.nz/nodes/view/108>

## Access to information

Libraries of the future will have to reassert their positions as guardians of impartial information delivery. We have the responsibility to work with partners to help create trusted search mechanisms free from bias or hidden agendas.

### Key points:

- Implications of TPP and changes to copyright legislation
- Changing perceptions of reuse / remix principles
- Move to digital content
- Knowledge economy
- Open access (including content, data, and platforms)

<http://lianza.recollect.co.nz/nodes/view/108>

## Access to Taonga

Libraries will offer accessibility in the ways Kiwis can both access physical taonga and use digital reproductions of our national taonga currently held in heritage institutions around the country.

### Key points:

- How do we allow access to our archives?
- How do we store and manage ephemera?

<http://lianza.recollect.co.nz/nodes/view/113>

## Collaboration

Collaboration is a social activity founded on generosity, sharing and openness. It's also a bit of a buzzword, but it can be much more than that.

### Key points:

- Necessary for survival
- Networking
- Building connections outside of the Sector
- Better communication in the Sector
- Collective impact
- Combining associations like LIANZA, SLANZA, and APLM

<http://lianza.recollect.co.nz/nodes/view/607>

*Flip the conversation. Its not about what we need to survive, its about what our users need to thrive."*

*- Peter Murgatroyd*

## Constraints

As a sector we are currently facing significant challenges – but we have the real opportunity to collaboratively address these and drive our profession forward.

<http://lianza.recollect.co.nz/nodes/view/118>

## Research

There is a lack of evidence based research demonstrating the efficacy and value of library and information services. As a sector we need to look at strategies to fill the gaps.

- Need for performance based research
- Need to understand the why – if we can explain to each other why it is important for customers we can explain to the sector

<http://lianza.recollect.co.nz/nodes/view/119>

## Information accessibility

Information accessibility isn't as simple as digitising something and throwing it on a website.

- TPPA
- Copyright legislation
- Paywalls
- Sheer volume of digital information available
- Lack of information literacy

<http://lianza.recollect.co.nz/nodes/view/120>

## Funding

- Increasing competition for the funding dollar
- Budget cuts and another recession on the horizon

<http://lianza.recollect.co.nz/nodes/view/121>

## Barriers to collaboration

- We need the why to get buy-in for collaboration – for example why would universities care about universal access
- We don't have networks outside the profession
- Differences in agenda

<http://lianza.recollect.co.nz/nodes/view/122>

*Want to be more responsive to Māori but don't have frontline Māori staff? Make partnerships with Māori community and local Iwi."*

*- Karaitiana Taiuru*

# SUMMIT OBJECTIVES

We wanted our attendees to be bold and ambitious with their ideas and opinions. We emphasised an inclusive and collaborative process by mixing attendees with different backgrounds on every table, ensuring passionate and engaged conversations through this cross-sectorial approach.

- Develop a shared vision for the future of the New Zealand Library and Information profession
- Identify key drivers for the profession
- Discuss the threats to the sector
- Outline key responsibilities for different parts of the sector (and LIANZA) to shoulder
- Arrive at concrete actions to take us towards a shared, prosperous future
- Understand how to collaborate and support each other better

<http://lianza.recollect.co.nz/nodes/view/100>

“ *Seems to sadly be a bit of apathy when the issue of pay is mentioned - being fairly remunerated for the work we do is a real issue.*”

*- Laura Caygill*







## FUTURE VISION

It's 2025. Libraries are an integral part of the community that they serve with everyone, from their stakeholders to their decision makers, passionate and informed supporters.

A single library card, issued to all kiwis at birth (along with their GST number) provides access to an incredible range of physical and digital resources. Not just information on demand, anywhere, anytime – but also experiences, ideas, and creativity.

Greater collaboration in the back-end with shared administration and more consortia purchasing releases the resources to develop greater diversity in the front end as libraries evolve and change in partnership with their communities.

The open access debate, extended to include not just content but the platforms that content sits on, has all but been won, as the economic benefits of “open” are first demonstrated then realised. Effective advocacy has ensured balanced copyright law in the wake of the TPP, and libraries are utilising shared resources to spark community innovation and creativity.

Biculturalism is no longer an aspirational goal but the operating norm, with many librarians operating in a bi-lingual environment. Librarian's skillsets have also expanded into other areas, as has the variety of professionals incorporating library and information management components within their qualifications. From teachers to programmers to business professionals an understanding of the principles of information management is considered key. Libraries are not only the place to be but the place to work.

A seamless interface presents all New Zealand libraries to the user as a single network, supporting each kiwi from early childhood through to old age, providing support with literacy, learning, and social contact.

And it's been at least five years since someone said that they thought libraries were an anachronism that was only about books.

<http://lianza.recollect.co.nz/nodes/view/115>



## THE LIBRARY OF THE FUTURE WILL HAVE...

- **Provide access to information through library services available on demand, anywhere anytime**

How people consume information changes rapidly. Libraries will be aligned with the needs of a more technologically focussed clientele.

- **One library card**

We'll have one library card for every New Zealander giving them access to any information they desire.

- **Every New Zealand child as a library member**

We're not leaving anyone behind. Every child in the country will be a member of the library – and we'll be there at every step of their lives

supplying them with a safe space in their community where they can come to learn. Experiment with new technologies, or just hang out with friends.

- **Aligned operating systems**

Libraries will be interconnected with their operating systems, allowing for smooth running and increased collaboration.

- **Reflect the communities they serve**

New Zealand is a diverse nation and our libraries will reflect this increasing diversity through their hiring practices, their collections and the programs they offer.

- **Qualified librarians passionate about life long learning**

Our future librarians will have a broader skills mix and come to the profession with a wide range of backgrounds, particularly in IT and digital.



*National Library*



*Rural Library Van*

“ *If we are to show folks that libraries are valuable we need a way to record our output. Door counts & borrowing stats don't cut it.*”

*- Adrienne Hannan*

- **A collaboration process with the sector and the wider business community**

The future library will have stronger connections with companies, MBIE, and government officials.

- **Statistics that reflect our values**

A running tally of the number of people coming through the doors isn't enough. We need to find a better way for recording how many people's lives we touch. We need to communicate our value through thoughtful storytelling, not through numbers.

- **A kete supporting communities to create knowledge**

A digital repository for NZ heritage

- **Creative Commons as much as possible**

The internet has changed the way we produce and consume information. Licensing under Creative Commons gives New Zealanders the ability to take work and recreate it in different ways spreading it much farther than anyone could do on their own. We'll help people share this information and create great new works.

- **Consortia purchasing**

Libraries will join consortia to offer the general public better service by having a larger total collection than any one single library. Users will borrow from the entire collection and resources are shared across the nation. They'll save money through buying in bulk and will operate with lower overhead costs particularly in processing and technical services.

- **Embrace change as a sector – not just as individual libraries**

We'll get more done if we work together! All libraries will work with one another to reach targets and develop initiatives.

- **Support the NZ Inc Agenda**

Libraries will join forces with Government helping to strengthening New Zealand's economic, political and security relationships with key international partners.



- **Recruitment strategy will diversify the profession**

A diverse workforce will provide tangible benefits to libraries besides simply fulfilling legal compliance and good faith efforts. A multicultural, talented, and trained employee base gives the sector the key advantage of being able to understand and reach out to the individual needs of people from other cultures and regions. Real diversity starts with an undertaking to gain strength as a sector through recruiting a group of outstanding people with diverse backgrounds, skills, ideas and cultures.

- **Librarians passionately advocating for the sector**

Librarians who are passionate about providing access to information, literature, and lifelong learning have always been at the heart of the sector. Future librarians will use their voices to ensure the library legacy remains viable and fully funded. Library advocacy will start within the profession.

- **World-renowned digital library expertise**

We'll improve access to knowledge by contributing to the cyberinfrastructure. We'll do this by offering free wifi zones outside the library walls.

- **Communities connected to government and councils**

By connecting with government laboratories, councils and educational institutions we'll create a network of supporters who will consider our needs and value when it comes to budget cuts.

<http://lianza.recollect.co.nz/nodes/view/116>

“ Maybe local council CEO's need to take control of a national library strategy to empower, distribute and represent more information.”

- Karaitiana Taiuru



Plateau School Library



## CREATING A SPACE FOR DIALOGUE



So why are we publishing using Recollect?

We've moved away from simply releasing a PDF because we want this report to be the next piece in an ongoing conversation – not a definitive statement on the Summit and what it means for the profession. Recollect allows us to create a living document, not a static pdf.

We are keen to hear your thoughts – are we missing anything? Does the future vision sound like one you'd want to participate in? Are the actions realisable?

On Recollect each section of the report is presented in greater detail. You can drill down from the summary presented here to more detailed commentary. You can also comment, share, link to other material, and upload your own content.

We're keen to continue to challenge each other to excel so this site isn't just about ideas, it's about action! Let us know what you're doing in your library to take us to the future.

<http://lianza.recollect.co.nz/nodes/view/615>





# CODE OF CONDUCT

At LIANZA we champion free speech and open access to information for everyone, regardless of race, gender, sexuality, or religion - because those values are the bedrock on which our profession is built. Those values stem from a desire to support and enhance our society, and from a solid respect for our fellow humans.

Because of that respect, at LIANZA we aspire to a community where all comers feel welcomed, safe, included, and supported in our online spaces.

To make this happen we hold the following principles:

- We are open in our approach to others
- We can have the difficult conversations about key issues, but we challenge the arguments, not the person – personal attacks are never okay
- No matter our personal beliefs, we honour other's boundaries
- We treat others with kindness and respect

- We work collaboratively

We take it very seriously if members of our community are made to feel unsafe in any way. When using Recollect if you post something that infringes on somebody else's well-being or in clear breach of our expectations then that post may be removed and depending on the severity of the situation you may even be expelled from using the site.

<http://lianza.recollect.co.nz/nodes/view/616>



*Enormously pleased with #FoL15  
What a great moment for the librarians  
in New Zealand."*

*- Corin Haines*





## TAKING ACTION

Some may say that talk is cheap, but we firmly believe that having a strong plan in place is imperative to making change happen. The summit helped us identify the gaps – but we’re all responsible for their existence. Now we’ve got to decide what we’re going to do but one thing’s clear: we’re all going to have to act to ensure the future of libraries in New Zealand.

In the short-term we’ll be getting key decision makers from around the sector together in late September with the goal of getting an action plan signed off demonstrating short term deliverables we can bring to the sector.

Medium term goals will be articulated and volunteers called for as we look for ways to take these forward.

Long term ambitions will be voiced as an aspirational challenge to the sector – how can we adapt and change in order to realise these?

<http://lianza.recollect.co.nz/nodes/view/123>



*2025 a flourishing library sector looks like... “agility, collaboration, community and action” #fol15”*

*- Rab Heath*

### KEY ISSUES FOR ACTION

#### Human Resources

For the sector to thrive we have to invest in and support our librarians. Librarians of the future will be active in their communities, and will encourage people to join their library. Human Resources will need to find a way to nurture current librarians and entice new professionals to the library and information profession.

- Develop sector leadership to support succession planning

- Increase professional development opportunities
- Ensure libraries have the skillsets they need for the future
- Advocate for pay parity with the general labour market
- Review our qualifications
- Encourage librarians to offer creative and innovative ways to use library spaces, books and other resources
- Ongoing Professional Development courses
- Ensure librarians have the right range of skills and experience to lead their services successfully
- Review qualifications – don't tweak what we have, reinvent the scheme
- Determine which professionals could complement the library – then hire them!
- Attract new people by offering the right pay packets
- Radical librarianship to foster a passion within the industry
- Broaden professional registration to drive and catalyse change
- Develop skills to respond to digital developments and to support digital users

<http://lianza.recollect.co.nz/nodes/view/124>

## Marketing

How libraries present themselves to the public is going to have to change. We've already started this work with our #BrandLibraries campaign but we're going to have to go further by changing public perception through more than simply re-branding.

- Set standards to strengthen the brand of libraries
- Redefine how the library is perceived

- Create a single unified voice for the profession
- Continue on with the work started by Libraries Aotearoa
- Each library must start with its own local library brand marketing campaign – such as “Likenomics” & Library Marketing
- Every access point for customers to interact with a library should be a unique experience
- Every library must begin to overcome the stereotypical LIBRARY perception by becoming MORE
- On a regional/national level, library associations must conduct marketing campaigns that change the LIBRARY brand to something other than BOOK.
- Re-brand professional publications, logos and events without the word LIBRARY

<http://lianza.recollect.co.nz/nodes/view/125>

## Collaborate

Here's that word again! If you're noticing it pop up a lot it's because collaboration is seriously important for the future of our libraries.

- Working together with groups who have similar agendas
- Hold library summits with people from outside of the sector
- Associations join forces: LIANZA, SLANZA, and APLM working together as 1
- Learn from start-ups and innovators
- Build networks outside the profession
- Work with search engines like Google and Yahoo!
- Network with Iwi

<http://lianza.recollect.co.nz/nodes/view/126>







## Advocacy

True advocacy is when people stand up and speak out for the on behalf of a cause, idea, program or organisation. It's only effective when we're all working together using our voices to form a unified voice standing up for the needs of the sector.

- Get to know key officials to influence policy
- Educate the public on information access
- Change the perception of libraries within local government
- Attend hearings on library-related matters – voice those opinions!
- Tell people how important the library is
- Listen for good library user-stories and forward them to the media
- Create a database with names of advocates, their contact information, names of their elected representatives
- Maintain your advocacy network inviting them to testify at budget hearings, participate in media interviews, and visit legislators
- Raise funds to help raise awareness of the importance of the library
- Start an advocacy committee at your library to get library members involved
- Thank everyone involved in an advocacy effort - a thank you is a powerful tool!

<http://lianza.recollect.co.nz/nodes/view/127>

## Information accessibility

Open access doesn't mean "anyone can publish anything"! It refers to the ability of anyone to view, download and use scholarly information and benefits everyone, not just academics. Information made available through open access is freely available to all users everywhere – and it's something the library sector should back wholeheartedly.

- Open access includes platforms, content, and data
- E-book business model transformed
- Publishers as partners
- Plan workshops for faculty about the importance of open access
- Advocate for the inclusion of open-access journals
- Educate public library users on how open-access issues impact their ability to access pertinent information, particularly medical and other scientific information

<http://lianza.recollect.co.nz/nodes/view/128>

## Funding

- Look at funding alternatives
  - Collaborative grant proposals
  - Crowd funding
  - Sponsorship
  - Sale of skillsets
  - Invest or divest - what do we need

<http://lianza.recollect.co.nz/nodes/view/609>



*It is NOT about librarians. It is about the communities we serve.*

*- Baruk Jacob*



# WHO'S RESPONSIBLE?

We all have a part to play in taking libraries to the future.

<http://lianza.recollect.co.nz/nodes/view/610>

## The role of LIANZA, Te Rōpū Whakahau, and other library associations

There were some clear messages to the associations, and also a definite challenge. In a country as small as New Zealand there aren't the resources to fund pan-sector bodies as well as specialist groups.

- Need to be the consolidated voice of the profession
- Increased Professional Development courses
- Broader Professional Registration scheme

<http://lianza.recollect.co.nz/nodes/view/611>

## National Library

There was a clear call for National Library to show sector leadership, representing the needs of the library and information sector to government. It was also expected that National Library would take the lead in the scoping, design, and implementation of national solutions - especially in the areas of digitisation and literacy. While there was a concern that National Library was in a weakened position to be a strong advocate for the sector since its merger into DIA in fact National Library is now well positioned to advocate from within government and to spearhead collaborative initiatives with other departments.

- Take a leadership role in the sector
- Take the lead on digitisation
- Progress a national library card

<http://lianza.recollect.co.nz/nodes/view/612>

## Libraries

Individual libraries and their managers have a significant role in the future of the profession. It is their policy and operational decisions that will

create the backbone for any future co-operation. Libraries need to:

- Drive succession planning
- Foster individual leadership
- Engage with local communities
- Challenge and work with educators to deliver professionals who can hit the ground running
- Look externally for opportunities
- Support professional associations

<http://lianza.recollect.co.nz/nodes/view/613>

## Individual members

A call that echoed throughout the day was that we all have a responsibility as individuals to "be the change we want to see". We can not rely on national bodies or our employer to take us into the future. As individuals we can be powerful advocates for the sector simply by persuading our social circles, our local community, and our employing organisation of the value of libraries. We can support the sector by fostering the success of our peers, building strong networks, and being open to radically transforming the way that we work.

- Take responsibility for driving the profession
- Boldly advocate for the sector and the profession
- Come along to advocacy meetings
- Volunteer with your local library organisation/ SIGS/regions
- Build networks using social media

<http://lianza.recollect.co.nz/nodes/view/614>



*What am \*I\* going to do with the ideas that have been discussed?*

*- Cath Sheard*



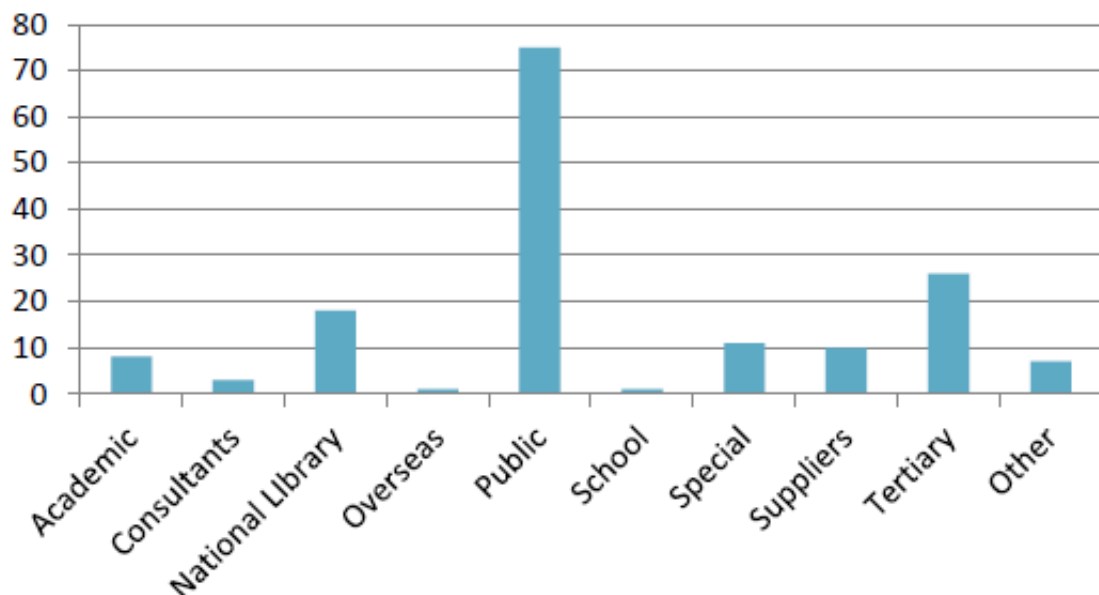
## SUMMIT PARTICIPANTS

*As you navigate through the rest of your life, be open to collaboration. Other people and other people's ideas are often better than your own. Find a group of people who challenge and inspire you, spend a lot of time with them, and it will change your life.*

*-Amy Poehler*

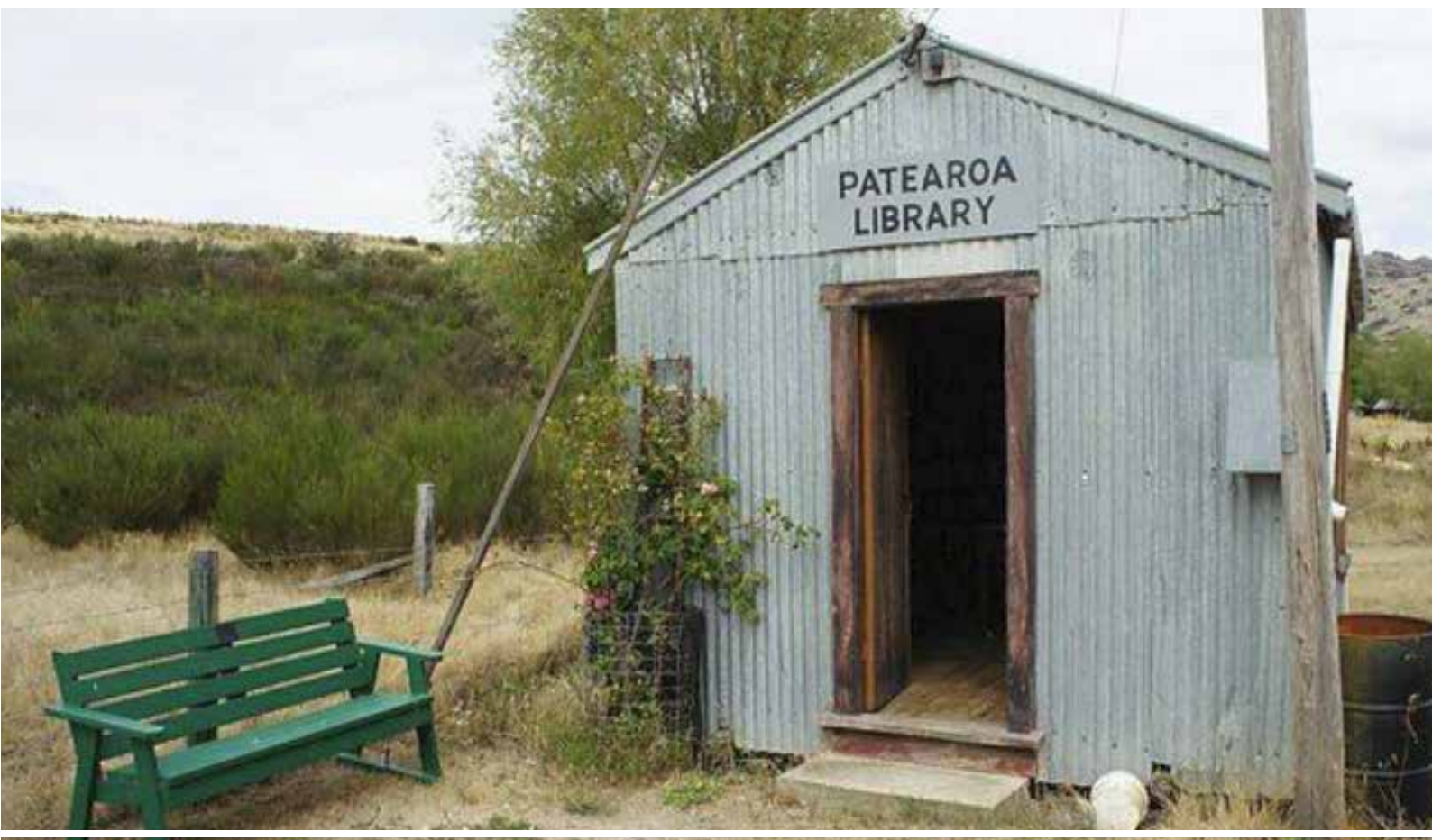
We had such an incredible turnout for The Future of Libraries Summit – an impressive 160 passionate game changers from both inside and outside of the sector. It wasn't just an event for librarians to “navel gaze”! Instead we were able to attract people with diverse backgrounds creating a truly collaborative experience where professionals were able to discuss their views on the future of libraries and we were all able to learn from one another.

While we're thrilled with the Summit turn-out and the demographics of the attendees, some parts of the sector were under-represented as you can see from the chart below. Help us to engage with those who were missing by sharing this report with them and asking them to comment.



## A ROUND OF APPLAUSE FOR OUR ATTENDEES PLEASE!

- Judith Waaka
- Christine Busby
- Nikki Shaw
- Ronald Milne
- Bidy Soutar
- Nicole Gaston
- Simona Traser
- Laura Caygill
- Maria Brewerton
- Ann-Louise Vonk
- Amy Joseph
- Lorna Smith
- Dyane Hosler
- Sharon MacIntyre
- Denise Clarkson
- Kim Salamonsen
- Joann Mary Evelyn Ransom
- Annette Beattie
- Rachael Rivera
- Te Paea Paringatai
- Wendy Jacobs
- Marilyn Domney
- Kirsty Webb
- Kim Heke
- Rachel Esson
- Mary Taylor
- Amanda Curnow
- Cath Sheard
- Kim Gutchlag
- Debra Nicholas
- Gail Clark
- Brent McIntyre
- Kathleen Jean Lockett
- Christopher Hay
- Brigid Brammer
- Aaron Wanoa
- Corin Haines
- Joanna Matthew
- Debbie Burgoyne
- Debra Duncan
- Laurinda Thomas
- Sarah Gallagher
- Alison Elliott
- Jane Campbell
- Geraldine Howell
- Philip Casey
- John Stears
- Ann Reweti
- Brenda Chawner
- Jane Hill
- Daniel George Dorner
- Chris Szekely
- Sue Sutherland
- Taitu Lemessa
- Carolyn Robertson
- Anne Buck
- Penelope Dugmore
- Geoff Chamberlain
- Catherine Leonard
- Louise Lahatte
- Mirla Edmundson
- Lynley Stone
- Diane Gordon
- Elizabeth Jones
- Allison Dobbie
- Karen Harbers



*Patearoa Library*



- Barbara Garriock
- Bay of Plenty Polytechnic
- Michelle Sims
- Penelope Walsh
- Heather Pilbeam
- Winston Roberts
- Karen Hannay
- Jan Irvine
- Andy Fenton
- Baruk Jacob
- Tracy DeNys
- Abigael Vagt
- Anne Goulding
- Eric Boamah
- Chris Pigott
- Shannon Simpson
- Philip van Zijl
- Megan Clark
- Nikki Shaw
- Jay Robinson
- Jennifer Campbell-Meier
- Alison McIntyre
- Elisabeth Marrow
- Frances Chew
- New Zealand Micrographic Services
- Raissa North
- Kris Wehipeihana
- Christine Busby
- Rachael Asi
- Adrienne Hannan
- Kareen Carter
- Marion Read
- Lynda Hodge
- Leeann Morgan
- Fiona Mcgregor
- Peter Hughes
- Taitu Lemessa
- Elizabeth Russell
- Catriona Ferguson
- Lynn Benson
- Matt McGregor
- Sally Pewhairangi
- Amanda Cossham
- Karaitiana Taiuru
- Kathryn Oxborrow
- Andrea Thomas
- Bill Macnaught
- Ingrid Crispin
- Paula Eskett
- Claire Stent
- John Garraway
- Lorraine Shepherd
- Tara Fagan
- Brian Anderson
- Nicole Cottrell
- Emily Bacon
- Mary Weddell
- Hannah Leahy
- Rab Heath
- Craig Murray
- Lauryn Hedley
- Sandra Mann
- Vhairi Miles
- Anna Demchy
- Chris Cormack
- Emma Shephard-Walwyn
- Lewis Brown
- Rebecca McElrea
- Lisa Salter
- Carolyn Johns
- Michael Parry
- Andy Neale
- Jennifer Graham
- Pat Street
- Wendy Horne
- Justin McLauchlan
- Vhairi Miles
- Julie Daly
- Jenny Karl
- Richard Foy
- Janet Ellery
- Linda Moore
- Victoria Blockley Powell
- Ella Alptekin
- Maria Nagelkerke
- Tracy De Nys
- Jess Davidson
- Luqman Hayes
- Anahera Morehu
- Judith Forman
- Clenda Wockner
- Adrian Bell
- Wendy Fraser
- Catriona Cliffin



Riccarton Library



# THANK YOU

## ACKNOWLEDGEMENTS

<http://lianza.recollect.co.nz/nodes/view/618>

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## EPILOGUE

Change is scary; we've heard it over and over again. But if there's one thing The Future of Libraries Summit taught us is that the library profession is agile and willing to adapt to change. Libraries across the country have re-invented themselves over the years transforming from buildings with books to vibrant community hubs. Digital literacy and fluency are now at the forefront of the services libraries provide, and this can only increase with the technological advances coming our way.

This summit proves that changes are needed within the sector. It sounds like a no-brainer, but it was important to get key stakeholders in a room to come to this conclusion together. One important thing to note is that these changes will be impossible without sector-wide collaboration, cooperation, and consensus.

Small changes have been made over the years, and LIANZA has made some strides with our Emerging Leaders program, #Brand Libraries and our continuing professional development. More can be done, but it's easy to sit back and say to 'What are YOU doing about it?' It's harder looking within oneself and asking "What am I doing about this?"



*Birkenhead Library*



The Library and Information Association of  
New Zealand, is the vibrant, vital voice for  
those engaged in librarianship and  
information management